

# NOVEMBER 2016



## LOCAL LINES

SHREWSBURY ELECTRIC AND CABLE OPERATIONS  
508-841-8500 | SELCO.SHREWSBURYMA.GOV

### NOVEMBER HOLIDAYS

VETERANS DAY

**NOVEMBER 11**

OFFICE:

**CLOSED**

HELPDESK:

**10 AM - 6 PM**



THANKSGIVING DAY

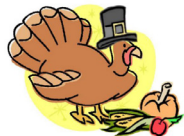
**NOVEMBER 24**

OFFICE:

**CLOSED**

HELPDESK:

**CLOSED**

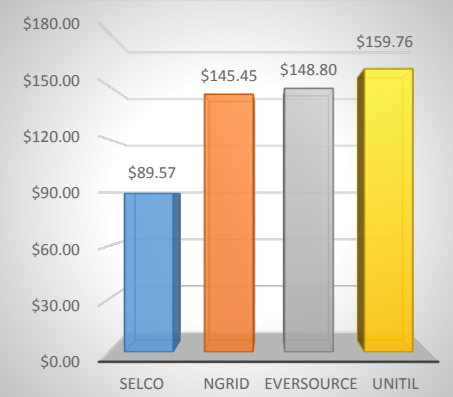


### APPLIANCE REBATES

SELCO is offering a variety of rebates through it's HELPS program until December 31, 2016, For more information please visit [www.munihelps.org](http://www.munihelps.org)

### 750kWh of Electricity

Cost as of November 1, 2016



### Faster Speeds, Same Price

Silver, Gold, and Platinum internet speeds will be 50% faster on November 15th! Enjoy faster speeds at no additional cost from SELCO. Need even more speed? Call us at 508-841-8500 to upgrade today!

#### SILVER - \$54.95/mo.\*

OLD DOWNLOAD SPEED	NEW DOWNLOAD SPEED
50 Mbps	75 Mbps

#### GOLD - \$69.95/mo.\*

OLD DOWNLOAD SPEED	NEW DOWNLOAD SPEED
100 Mbps	150 Mbps

#### PLATINUM - \$99.95/mo.\*

OLD DOWNLOAD SPEED	NEW DOWNLOAD SPEED
150 Mbps	225 Mbps

\*Cable TV subscribers save \$5.00/mo.

### Electric Rates to Hold Steady Through Winter

Michael Hale, SELCO General Manager is anticipating sufficient revenue to cover the cost of energy for the six month period beginning October 1, 2016.



This means that Shrewsbury residents should not see a rate change through March 31, 2017! View the cost comparison on the left or on our website ([SELCO.ShrewsburyMA.gov](http://SELCO.ShrewsburyMA.gov)) to see how much you're saving over surrounding communities this winter!



## Contact Us

**Shrewsbury Electric and Cable Operations**

100 Maple Avenue

Shrewsbury, MA 01545

[SELCO.ShrewsburyMA.gov](http://SELCO.ShrewsburyMA.gov)

**Customer Service:** 508-841-8500

**Office Hours:** 7:30 AM to 4:30 PM M-F

**Helpdesk:** 508-841-8572

**Helpdesk Hours:** 8 AM to 10 PM M-Sat.  
10 AM to 10 PM Sun.

**SICK OF ROBO CALLS?**

SELCO Telephone is  
Now Compatible  
with Nomorobo!

Nomorobo  
Finally!  
No more annoying  
robocalls and  
telemarketers.  
Get Started Now

Nomorobo has stopped over **154,377,772** robocalls.

Learn more at  
[www.SELCOHelpdesk.com](http://www.SELCOHelpdesk.com)

## SELCO Sponsors Annual Santa's Toy Chest

*Donate a NEW unwrapped toy to Santa's Toy Chest and get a FREE energy efficient light bulb courtesy of SELCO.*

St. Anne's Human Services distributes toys to local children during the holiday season through the Santa's Toy Chest program.

New unwrapped toys can be dropped off at the SELCO office during regular business hours from November 25th through December 21st.

Join us in making this holiday season memorable for a local child in need. Gifts for children of all age groups are welcome.



## Share the Warmth

SELCO is asking you to "Share the Warmth" with your neighbors who are having difficulty paying their electric bills this winter.

Fixed incomes, unemployment, illness and other economic problems make it difficult for some Shrewsbury families and senior citizens to afford even life's basic needs.

Please give generously using the envelope included in this month's SELCO bill, or click the "Donate to Share the Warmth" link on [www.SELCOEZpay.com](http://www.SELCOEZpay.com).

100% of donations go directly to Shrewsbury residents in need.

