

LOCAL LINES

FEBRUARY 2024

FEBRUARY EVENTS & HOURS

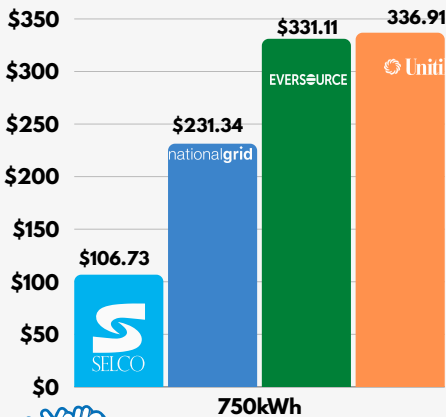
Tue. Feb 6 **SELCO Stream Demo**
Shrewsbury Public Library

Mon. Feb 19 **CLOSED**
President's Day

ELECTRIC RATE COMPARISON

AS OF FEBRUARY 1, 2024

(750 kWh monthly, includes all customer charges)



Did You Know?

In 2023, SELCO experienced 99 separate outage events. These outage causes were varied, from wildlife/vegetation causes to severe snow and wind storms. SELCO's Distribution Reliability and Restoration Times are still among the best in MA and the US, with an Average System Availability Index of 99.99%.

COMMISSIONER'S CORNER

[ShrewsburyMA.gov/SELCOCommission](https://www.shrewsburyma.gov/SELCOCommission)

The next open meeting of the SELCO Commission will be held on **February 27th at 8:00 AM** in the **Shrewsbury Police Station Training Room**.



Watch Live on Channel 30/330HD



or Stream on

[ShrewsburyMediaConnection.org](https://www.ShrewsburyMediaConnection.org)

ELECTRIC CUSTOMER SURVEY

SELCO

ELECTRIC SATISFACTION SURVEY

SCAN ME

Please take our 3-minute SELCO Electric Customer Satisfaction Survey! This survey will use the results to compare SELCO's performance to national and regional data of other public power utilities.

lead.me/2024SELCOElectricSurvey

SHARE THE WARMTH

SELCO is asking you to "Share the Warmth" with your neighbors who have difficulty paying their electric bills this winter.

You can help by visiting [SELCO.ShrewsburyMA.gov/STW](https://www.SELCO.ShrewsburyMA.gov/STW) to donate or purchase an item from our shop. 100% of donations go directly to Shrewsbury residents in need.

If you are in need of assistance this year, Share the Warmth applications are available at **Shrewsbury Youth and Family Services, St. Anne's Community Services, St. Mary's Church, and the Shrewsbury Senior Center.**

Application Deadline:
March 1, 2023



MUTUAL AID COMMENDATION

SELCO has received a national commendation from the American Public Power Association for its support in electric power restoration efforts in Calais, Maine, and Wallingford, Connecticut. Jerry Ago and Jon Bishop assisted two communities in Wallingford, CT, and the Eastern Maine Electric Cooperative in late December and worked 16 to 18-hour days to restore power before the holidays as a result of winter storms. They climbed poles that were unreachable by bucket truck, and rebuilt pole lines in devastated areas.



SELCO's General Manager Christopher Roy stated, "Mutual aid is incredibly valuable not just to the community in need of assistance, but also to the crews who get to experience the gratitude of helping those in need while testing their skills when people need it most. The effectiveness of aid provided by public power utilities is unmatched." SELCO participates in the American Public Power Association's Mutual Aid Network, which coordinates with utilities and authorities during widespread power outages.

SELCO & NESN SCHOLARSHIP

Shrewsbury High School Seniors are encouraged to apply for one of three \$1,000 scholarships being made available by SELCO and New England Sports Network (NESN).

Each year, SELCO and NESN give three \$1,000 scholarships to graduating high school seniors from Shrewsbury. These scholarships are awarded based on community involvement, good citizenship, volunteer work inside and outside of school, a recommendation from an advisor or guidance counselor, financial need, and a statement of personal goals and aspirations.

The SELCO/NESN Scholarship application form is available online at SELCO.ShrewsburyMA.GOV/selcoscholarship or by scanning the QR Code.

All applications are due by 4PM on March 11, 2024.

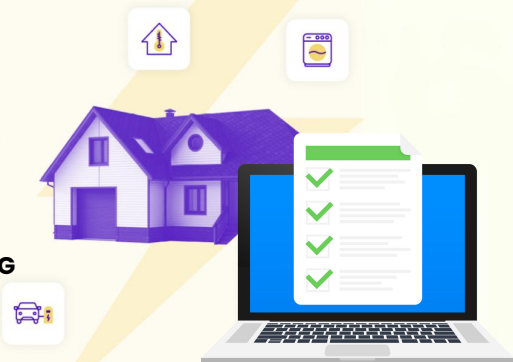


Ready to start electrifying?

Craft your journey with one powerful planning tool

REWIRINGAMERICA.ORG

REWIRING AMERICA



100 Maple Ave

CUSTOMER SERVICE
508-841-8500

SELCO HELPDESK
508-841-8572

APPLIANCE REBATES

New year, new rebates! SELCO customers are now eligible for rebates on ENERGY STAR®-certified all-in-one washer and dryers and all-in-one washer and heat pump dryers!

Shrewsbury Electric and Cable Operations (SELCO) offers rebates on a variety of ENERGY STAR®-certified appliances from air purifiers to heat pump water heaters. Additional rebates are available for income qualified customers.



RECHARGEABLE SNOW EQUIPMENT REBATE

SELCO offers rebates for qualified rechargeable battery equipment.

Snow Blower

\$100 REBATE



Snow Shovel

\$40 REBATE



Visit SELCO.ShrewsburyMA.gov/lawn for a list of eligible models and to apply.

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