

# SELCO LOCAL LINES

MAY 2023

## SELCO HOLIDAY HOURS

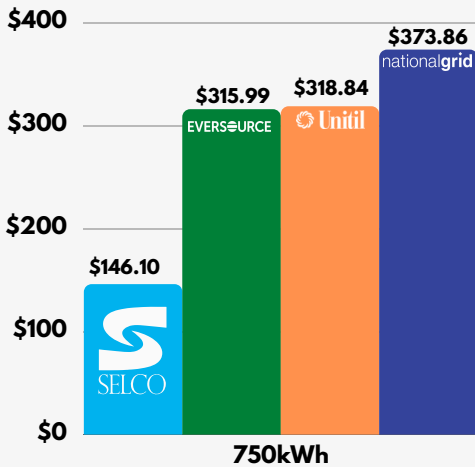
Mon. Memorial Day  
MAY 29 CLOSED

The HelpDesk is still available  
24/7/365 at 508-841-8572

PLEASE NOTE Town Hall hours have permanently changed and will be closed at noon on Fridays. SELCO will still remain open M-F, 7:30 AM to 4:30 PM.

## ELECTRIC RATE COMPARISON AS OF MAY 1, 2023

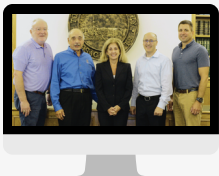
(750 kWh monthly, includes all customer charges)



## COMMISSIONER'S CORNER

ShrewsburyMA.gov/SELCOCommission

The next open meeting of the SELCO Commission will be held on May 23rd at 8:00 AM in the Select Board Meeting Room at Town Hall.



Watch Live on Channel 30/330HD



or Stream on

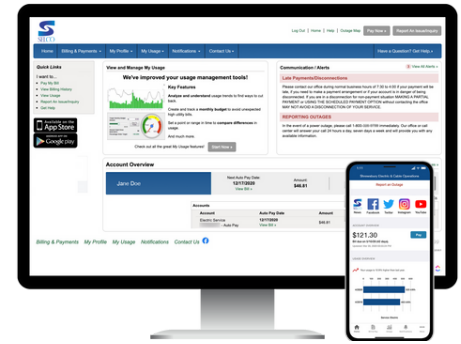
ShrewsburyMediaConnection.org

## SMART HUB IS HERE!

We understand how busy life can get, and managing your account can sometimes feel complicated. With our new SmartHub tool, it won't be. You deserve to have a tool that allows you to save time and money while giving you complete control to manage your entire account at any time from anywhere.

SELCO would like to introduce you to SmartHub, a service that allows you instant access to your account online or through our mobile app.

- **Billing & Payments:** Access your bill at any time from anywhere. Save time with easy payment options to avoid service interruptions.
- **Alerts & Notifications:** Stay informed on important account events via email or text messages. Get the information you need to make the right decisions about your account.
- **Paperless Billing:** What if you could save some time and a tree at the same time? Activate SmartHub paperless billing, an eco-friendly way to access your bill instantly.
- **Communication:** Report service issues in a snap on the SmartHub mobile app. Manage notifications such as payment confirmations, power outages, & more.



You can register and learn more by visiting [SELCO.ShewsburyMA.gov/smarthub](https://SELCO.ShewsburyMA.gov/smarthub). Your billing account number is needed to sign up and can be found on your bill.

[SELCO.ShewsburyMA.gov/smarthub](https://SELCO.ShewsburyMA.gov/smarthub)



SCAN ME



## ATTENTION Auto Pay Members

If you previously were using automatic payments with us you will need to re-enter your payment information. Use the instructions below to quickly get your account registered and set up for Auto Pay.

### RE-REGISTERING ACCOUNT

- Register your account in our new SmartHub system. You can register through the Web Portal or register through our Mobile App.
- After registering your account use the web portal or mobile app to re-setup Auto Pay on your account.

### AUTO PAY SETUP (WEB PORTAL)

- Log in to SmartHub web portal.
- From the home screen click on Billing & Payments menu.
- From the Billing & Payments screen click on the Auto Pay Program sub-menu.
- Click on Sign Up for Auto Pay and follow the instructions on the screen.

### AUTO PAY SETUP (MOBILE APP)

- Log in to the mobile app.
- From the main screen click on Bill & Pay at the bottom of the screen.
- Tap on the Auto Pay Program sub-menu and follow the instructions on the screen.
- If you have questions or experience any issues, we are here to help. You can contact us with your questions.

## HAPPY RETIREMENT TO SCOTT STARK AFTER 41 YEARS!



Scott (Scotty) Stark is retiring after 41 years of service! Scotty started working for SELCO in 1982 as a meter reader. Scott has served as a mentor for SELCO's electric staff for many years! In his current role as Electric Supervisor, he oversees the training and operations of the line worker field crews responsible for restoring power and addressing outages. Scott has also recently received the 2023 Thomas S. Green Public Service Award from the Worcester Regional Research Bureau. A nominator described him as "An invaluable source of both institutional and industry knowledge, Scotty is an amazing mentor. Scotty has an unwavering commitment to safety and teamwork. He fosters an environment where the crews can learn and thrive."

We wish Scotty a long and healthy retirement and thank him for his many years of service to SELCO and the Shrewsbury community!



### RECYCLING EVENT - SUNDAY JUNE 11TH - 10AM - 2PM 100 MAPLE AVE - COA PARKING LOT

Recycle furniture, electronics, appliances, and more! The fee is \$20 per carload, additional fees may apply for certain items.

\*Receive a free LED lightbulb for recycling from SELCO while supplies last!

📞 508-841-8591 ✉️ SOLIDWASTERECYCLING@SHREWSBURYMA.GOV 🌐 SHREWSBURYMA.GOV



## NOW AVAILABLE ON APPLE TV & ROKU!

SELCO Stream is our new Live TV Service that provides access to all of your favorite linear channels, on-demand content, DVR, Restart & Catchup TV, & more!

Every channel is in high definition, and you can bring your own device and save on box fees! Each subscription comes with three free streams. All you need is your SELCO internet connection. Call us today at 508-841-8500 to sign up for service, and you can choose to self-install, or we'll come to you!

Visit our website at [SELCO.ShrewsburyMA.gov/stream](http://SELCO.ShrewsburyMA.gov/stream) to see all that SELCO Stream has to offer.



watchTVEverywhere

All your favorite shows & channels  
AT HOME OR ON THE GO



WatchTVEverywhere streams your favorite channels and programming to your device, and is FREE to all SELCO TV subscribers.  
[www.wtve.net](http://www.wtve.net)

# ADD WiFi

## \$9.95 /mo

\* One time installation fee of \$35 applies.  
Silver Internet or Higher Required



MORE DEVICES  
FASTER DOWNLOADS  
BETTER STREAMING  
LOCAL SUPPORT  
ENHANCED WiFi

## ELECTRIC VEHICLES



### EV REBATE PROGRAM

Rebates are available on new or leased all-electric vehicles (BEV) or plug-in hybrids (PHEV). Additional funding is also available for income-qualified customers.

Learn more at  
[SELCO.ShrewsburyMA.gov/evrebates](http://SELCO.ShrewsburyMA.gov/evrebates)

### LEVEL 2 EV CHARGER

Eligible customers may receive up to a \$700 rebate on a Wi-Fi-equipped Level 2 residential electric vehicle charger when enrolled in the Connected Homes.

Learn more at  
[SELCO.ShrewsburyMA.gov/evcharging](http://SELCO.ShrewsburyMA.gov/evcharging)

### SAVE EVEN MORE!

- SELCO Customers receive a discount of .5% off of current auto loan rates for EV Loans
- State of MA offers up to \$3,500 off of new electric vehicles through the MOR-EV program
- Federal rebates of up to \$7,500 off electric vehicles and up to \$1000 off of EV Chargers

### CHARGE UP AROUND SHREWSBURY!

- Town Hall - 100 Maple Ave
- Dean park - 805 Main St.
- Shrewsbury High School - 64 Holden St.

NO session fee! Fee is equal to the residential rate per kWh (approx. 18 cents)

